

miAlarm Troubleshooting

Common error codes and solutions for MiAlarm connectivity

Device Busy Error

Meaning: Unit is attempting to change mode

Solutions:

- Wait 30-60 seconds and retry
 - If persistent, power cycle the GSM unit
 - Check if another user is accessing the system
 - Verify no other apps are connected
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General Troubleshooting Steps

1. **Verify Basics**

- Panel powered on
- Serial cable properly connected
- GSM unit has power
- SIM card properly inserted
- That signals are being sent via Serial Cable.

2. **Check Programming**

- Correct serial port selected
 - FINMON mode enabled (for Orisec)
 - Account code programmed
 - User code valid
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When to Contact Support

Contact Finmon support if:

- Error persists after all troubleshooting
 - New error codes appear
 - Hardware failure suspected
 - Programming assistance needed
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