Chapter 2: Caddx Panels

- Caddx Standard Programming
- Caddx NX Programming

Caddx Standard Programming

Standard Caddx panels connected via Tip & Ring

Location Programming

Location 0

- Segment 1 = **13** (force dial)
- Segment 2 = **15** (Tone dialling)
- Segment 3 to 9 = **5555555** (Tel number)

Location 1

- Segment 1 to 4 = **[account code]**

Location 2

- Enter **1** for Contact ID
- On older panels: Enter **13**

Partition Account Codes

If using multiple partitions, program account codes for each:

- **Location 89** - Partition 2 account code
- **Location 92** - Partition 3 account code
- **Location 95** - Partition 4 account code

Important Notes

- Force dial (segment 1 = 13) is critical for Caddx panels
- Always verify tone dialling is enabled (segment 2 = 15)
- Test each partition if multiple partitions are programmed
- Older panels may require "13" in Location 2 instead of "1"

Caddx NX Programming

Caddx NX series panels connected via Tip & Ring

Location Programming

Location 0

- Segment 1 = **13** (force dial)
- Segment 2 = **15** (Tone dialling)
- Segment 3 to 9 = **5555555** (Tel number)

Location 1

- Segment 1 to 4 = **[account code]**

Location 2

- Enter **1** for Contact ID

Location 4

- LED 2 **ON** for openings/closings

Partition Account Codes

If using multiple partitions:

- **Location 89** - Partition 2 account code
- **Location 92** - Partition 3 account code
- **Location 95** - Partition 4 account code

Differences from Standard Caddx

- Location 4 specifically controls opening/closing reports
- More reliable communication than older Caddx models

Troubleshooting Tips

- If openings/closings aren't reporting, verify Location 4 LED 2 is ON
- Ensure all partition account codes are programmed if using partitions
- Force dial is still required (Location 0, Segment 1 = 13)