

Notification Configuration

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Comprehensive Alert Management

Customize your notification preferences to receive only the information you need, when you need it.

System-Wide Notifications

1. Access sidebar menu
2. Select "Notifications"
3. View consolidated message center

Device-Specific Settings

1. Open device settings
2. Navigate to "Push Notifications"
3. Enable or disable global notifications
4. Select specific alert types

Available Alert Categories

- **24-Hour Monitoring:** Always-active zone alerts
- **Access Events:** Entry and exit notifications
- **Auto Test:** Automated test results
- **Burglary:** Intrusion detection warnings
- **Bypass Notifications:** Zone override alerts
- **Fire Alarms:** Fire detection system alerts
- **Patrol Updates:** Security patrol confirmations
- **Medical Alerts:** Emergency medical notifications
- **Open/Close:** Standard opening and closing notifications
- **Open/Close Monitor:** Advanced opening and closing notifications
- **Panic:** Panic button activations
- **Supervision:** Monitored device notifications
- **System Messages:** General operational and maintenance notifications

Notification Best Practices

- Enable only essential notifications to avoid alert fatigue
- Test notification delivery monthly

- Ensure phone permissions are properly configured
 - Consider quiet hours for non-emergency alerts
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Revision #3

Created 16 July 2025 11:49:25 by Jonathan Cox

Updated 5 January 2026 13:03:58 by Kade Bhugwathideen