Notification Configuration

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Comprehensive Alert Management

Customize your notification preferences to receive only the information you need, when you need it.

System-Wide Notifications

1. Access sidebar menu
2. Select "Notifications"
3. View consolidated message center

Device-Specific Settings

1. Open device settings
2. Navigate to "Push Notifications"
3. Enable or disable global notifications
4. Select specific alert types

Available Alert Categories

- **24-Hour Monitoring**: Always-active zone alerts
- **Access Events**: Entry and exit notifications
- **Auto Test**: Automated test results
- **Burglary**: Intrusion detection warnings
- **Bypass Notifications**: Zone override alerts
- **Fire Alarms**: Fire detection system alerts
- **Patrol Updates**: Security patrol confirmations
- **Medical Alerts**: Emergency medical notifications
- **Open/Close**: Standard opening and closing notifications
- **Open/Close Monitor**: Advanced opening and closing notifications
- **Panic**: Panic button activations
- **Supervision**: Monitored device notifications
- **System Messages**: General operational and maintenance notifications

Notification Best Practices

- Enable only essential notifications to avoid alert fatigue
- Test notification delivery monthly

- Ensure phone permissions are properly configured
- Consider quiet hours for non-emergency alerts

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