Self-Service Tools

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Account Management

Password Reset

1. Login screen → "Forgot Password"
2. Enter registered email
3. Check email for reset link
4. Create new password
5. Login with new credentials

Update Contact Info

1. In-app profile settings
2. Edit email/phone number
3. Verify changes
4. Save updates

Device Management

Remove Device

1. Swipe device tile
2. Select "Remove"
3. Confirm deletion
4. Device removed from account

Transfer Device

1. Remove from current account
2. New user adds device
3. Master approval required
4. Transfer complete

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